**Preferred**

* 4 plus years in a Security Operations environment as an Info Security Engineer I or II
* Certifications In specific security technologies such as Fortinet, Palo Alto, Cisco or Checkpoint.
* Demonstrated understanding of Firewall technologies and concepts
* Demonstrated proficiency in routing and networking skills, including the ability to:
  + Configure BGP
  + Identify route origination based on routing tables
  + Understand and modify route metrics
  + Know common IP ports and protocols
* Security industry certifications (examples):
  + CISSP
  + CRISC
  + CISM
  + Security+
  + CCNA
  + ACIA
  + CCNA
  + CEH
  + ITIL Foundations
* Expert level knowledge and skills of at least one programming language (python preferred)
* Demonstrate proper time and resource management skills (phone availability, ticket work, etc.)
* Able to handle customer calls regarding majority of issues supported by team
* Work within multiple ticketing platforms and accept/update/close tickets in order received.
* Regularly observed communication with peers and other functional SOC teams on selected collaboration platforms (Teams, phone, etc.)
* Demonstrate collaboration/cooperation with other Service Assurance teams outside of the SOC (IP/Ethernet, Transport, etc.)

**Mandatory skills- Fortinet, Firewall.**

**Desirable skill- Palo alto, cisco, checkpoint, BGP routing.**